

## **Customer Service/ Ticket Sales - Summer Pops**

The Charlotte Symphony Summer Pops concert series at Symphony Park in South Park is a highly anticipated summer event that is routinely voted "Charlotte's Best Outdoor Concert Series" by Charlotte Magazine.

The Charlotte Symphony is looking for 12 individuals to fill a variety of customer service and ticket selling roles for the Summer Pops series. Those hired must be available to work all three events listed below, from approx. 3:30 pm - 8:30 pm, as well as a mandatory two hour training session before the first concert on June 16.

- Sunday, June 16, 2019 (Father's Day) – Star Wars: The Music
- Sunday, June 23, 2019 - Best of Broadway
- Sunday, July 3, 2019 - Celebrate America! With Fireworks

Roles include:

- Ticket Sales (cash/credit) – Selling tickets to patrons using a tablet point of sale system and providing a wristband for each ticket sold.
- Will-Call Fulfillment – Checking in and distributing wristbands to patrons with pre-reserved tickets.
- Greeting Customers/Gate Control – Verifying all patrons entering the park are wearing a wristband. Redirecting patrons without wristbands to the closest ticket tent. Greeters are also responsible for assisting patrons and reminding them of the event rules.

Customer service and cash handling experience a plus. NOTE: These are outdoor jobs and it gets hot! Staff will be outside for all events.

Wage is \$10 per hour, plus the opportunity to enjoy the concert afterwards.

To apply, please send a letter of interest and a resume to:  
[employment@charlottesymphony.org](mailto:employment@charlottesymphony.org)